

Privacy Policy

Last Revised: [9/18/22]

Glamp Mobile Inc. (“Glamp”) provides this Privacy Policy to inform users of our policies and procedures regarding the collection, use, and disclosure of information received from users of this website, located at <https://glampmobile.app/privacy-policy> and any other website owned and operated by Glamp (the “Sites”) and any related Glamp mobile application (the “App”) or collected through the rental and use of a Glamp vehicle, and products and services available at the Sites and on the App, (collectively, the “Services”). This Privacy Policy should be read in conjunction with the Terms of Use posted on our Sites or App and the Rental Terms and Conditions, and shall be incorporated by reference into those agreements.

In this Privacy Policy, “you” or “your” means the person using the Services and the company (if any) on whose behalf he/she is acting, and “we,” “us,” “our,” “Glamp,” means Glamp Mobile Inc.

By using the Services you agree to our processing of your information as set forth in this Privacy Policy now and as amended by us. “Processing” means using cookies on a computer or using information in any way, including, but not limited to, collecting, storing, deleting, using, combining and disclosing information, all of which activities will take place in the United States.

If you reside outside the U.S., your personally identifiable information will be transferred to the U.S., and processed and stored there under U.S. privacy standards. By using the Services and providing information to us, you consent to such transfer to, and processing in, the U.S. If you have any questions or comments about this Privacy Policy or our use of your personally identifiable information, please contact us at info@glampmobile.app.

This Privacy Policy may be updated from time to time for any reason; each version will apply to information collected while it was in place. We will notify you of any material changes to our Privacy Policy by posting the new Privacy Policy on our website(s) and the App. You are advised to consult this Privacy Policy regularly for any changes.

I. Information We Collect

Information You Provide

We collect personal information from you when you submit it to us, including by: (1) registering an account on the Services; (2) renting a vehicle from us; (3) signing up for communications; (4) contacting us; (5) leaving a review, or (6) participating in a promotion or survey. This information may include, for example, your first and last name, email address, mailing address, billing address, telephone number, date of birth, payment method, photographs you upload, and additional verification data, including government identification. You may also enter in certain passwords, usernames, account numbers, and other account information for websites, apps, products or services provided by third-party services providers (“Third-Party Services”). In order to display information to you through the Services, we may collect, on your behalf, your account and other personal information from Third-Party Services that you register under your account via the Service. We collect information about your interaction with our App such as computer browser type, pages visited, average time spent on our App, IP address, unique identifier of the device, operating system version and app version. We may request or receive other

personal information such as feedback, questions, comments, suggestions, or ideas to provide you with other benefits or to improve upon the Service. In such instances, you will be given the opportunity to provide or decline that information.

We may combine the information we collect from you with information we receive about you from other sources.

We use a third-party card processor for all credit card transactions, and we do not store any credit card information on our Services. We may collect personal information from you when you write a review on our Services.

In some jurisdictions, individuals may have the right to opt-in or withdraw consent for certain uses. If you reside in such jurisdictions, you may have additional rights which are detailed below, "Access, Correction and Deletion."

Information We Collect Automatically

Usage and Device Information. When you visit or use the Services, we may collect certain information from you, including, for example, your IP address, operating system, device-identifying information, how you interact with the Services, the specific web pages visited during your connection, and the domain name from which you accessed the Services. In addition, we may collect information about your browsing behavior, such as the date and time you visit the Services, the time zone and/or location from which you access the Services, the areas or pages of the Services that you visit, the amount of time you spend viewing the Services, the number of times you return to the Services and other similar data. We also collect information about your location when you use our Services including geo-location, booking location, and pick-up and drop off locations. You may be allowed to disable the ability of location information to be collected on your device and you may disable the feature on the App. We collect content you create on the Services as well as information about the content you create or provide. We may also use non-personal or aggregated information for statistical analysis, research, and other purposes.

Cookies and Other Technology. We may use cookies or "local storage" to: (1) allow you to use the Services without having to re-enter your username and password; (2) enhance or personalize your usage experience; (3) monitor usage; (4) manage the Services; and (5) improve the Services, including providing you with interest-based ads. For more information on our advertising, see below: "Interest-Based Advertising." If you choose, you can set your browser to reject cookies or you can manually delete individual cookies or all of the cookies on your computer by following your browser's help file directions. However, if your browser is set to reject cookies or you manually delete cookies, certain functionality may be limited or restricted.

We may also use web beacons and other applications or features to help us analyze user behavior and measure the effectiveness of the Services and our advertising. We may work with service providers that help us track, collect and analyze this information. We may combine the information we collect through cookies and web beacons with other information we have collected from you or information from other sources.

Information We May Collect With Your Permission

Notwithstanding anything else in this Privacy Policy, if you provide the Services with access to your Google account and Google data, the Service's use of that data will be subject to these additional restrictions:

The Services will only use or access your information to read, write, modify or control of your Google data including message bodies (including attachments), metadata, headers, and settings to provide a web email client that allows users to compose, send, read, and process emails and will not transfer this Google data to others unless doing so is necessary to provide and improve the Services features, comply with applicable law, or as part of a merger, acquisition, or sale of assets. If we transfer your Google data as a result of complying with applicable law, or as part of a merger, acquisition, or sale of assets, we will notify you of such transfer unless such notice is prohibited by law.

We will not allow our personnel or other individuals to read your data unless (a) we have your affirmative agreement to view specific messages, files, or other data, (b) doing so is necessary for security purposes such as investigating abuse, (c) doing so is necessary to comply with applicable law, or (d) our use is limited to the Services internal operations and even then only when the data have been aggregated and anonymized.

Third-Party Services. If you register or log into your account through Third-Party Services, we will have access to some of your third-party account information from that service, including identifiers, such as your name and other information in that account, and used for purposes such as improving your recommendations. We may also have access to third-party account information if you use the features of the Services to share a link.

II. How We Use Information

Firstly, we do not sell your information to any third party for any reason. We may use the information we collect from and about you for any of the following purposes: (1) to fulfill your requests as part of your use of the Services; (2) to respond to your inquiries; (3) to send you a confirmation email when you rent a vehicle, subscribe to the Services or make a purchase; (4) to review usage and operations of the Services; (5) to address problems with the Services or our business, and to improve our Services and business; (6) to provide support, including addressing questions users or merchants may have with the Services; (7) to protect the security or integrity of the Services and our business; (8) to monitor the Services for compliance with the terms and conditions of our contractual agreements and the law; (9) to contact you with updates, newsletters and other informational and promotional materials from us and third party marketing offers from partners, as well as from other companies; and (10) to provide interest-based advertising to you based on the way you use the Services. Additionally, we may take action on the basis of your driving behavior and driving behavior data (including, but not limited to geolocation, speed, mileage, braking, and damage data) derived from in-app telematics and other devices or gauges or on the basis of other criteria relevant to your rental and usage of Our vehicles. Actions may include suspension or termination of your ability to continue to rent vehicles from us. We may also provide this information to third parties.

If you sign up for our mailing list, we will send you informational emails about offers of services. At any time, you can 'unsubscribe' yourself from our email list simply by clicking the 'unsubscribe' button.

If you do not wish to receive communications from us about special offers, promotions, and other marketing communications, you can opt-out of receiving these communications by following the instructions contained in the messages you receive or changing your account settings. Even if you opt-out of receiving these messages, we reserve the right to send you certain communications relating to the Services, and we may send you announcements and administrative messages. We do not offer you the opportunity to opt-out of receiving those communications. For more information about interest-based advertising, including how you can manage advertising, please see below "Interest-Based Advertising."

III. How We Disclose Information

Disclosure. We may disclose information collected from and about you as follows: (1) to our related companies and service providers, to perform a business, professional or technical support function for us; (2) to our marketing partners, advertisers or other third parties, who may contact you with their own offers; (3) as necessary if we believe that there has been a violation of this Privacy Policy, the Terms of Use, the Rental Terms and Conditions or of our rights or the rights of any third party; (4) to facilitate the sharing of information between parties involved in a transaction; (4) to respond to legal process (such as a search warrant, subpoena or court order) and provide information to law enforcement agencies or in connection with an investigation on matters related to public safety, as permitted by law, or otherwise as required by law; and (5) in the event that our company or substantially all of its assets are acquired, your personal information may be one of the transferred assets. We may also disclose your personal information with your express consent. We may share aggregate, non-personally identifiable information about users with third parties. We may share your information in other ways if you have asked us to do so or have given consent.

Please note that if you voluntarily submit any personal information for posting in a public area of the Services, such as a review or a blog post, the information becomes publicly available and can be collected and used by others, so you should use care before posting information about yourself online.

Interest-Based Advertising. We may use third-party advertising companies that use tracking technologies to serve our advertisements across the Internet. These companies may collect information about your visits to the Services and other websites and your interaction with our advertising and other communications. These advertising companies serve ads on behalf of us and others on non-affiliated sites, and some of those ads may be personalized, meaning that they are intended to be relevant to you based on information collected about your visits to the Services, and elsewhere over time. Other companies may also use such technology to advertise on our Services.

IV. Other Important Information

Children under the age of thirteen

Our Services are not intended for anyone under the age of thirteen (13). No one under age thirteen may provide any personal information to or on our Services. The Services are not directed to children, nor do we knowingly collect personal information from children under thirteen without verifiable parental consent. If you are under thirteen, do not use or provide any information on this website or through any of its features, do not register on our Services, do not make any purchases through our Services, do not use any of the interactive or public comment features of our Services, and do not provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use.

If we learn we have collected or received personal information from a child under thirteen without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under thirteen, please contact us using the information provided below.

Do Not Track Signals

Your browser settings may allow you to automatically transmit a “Do Not Track” signal to online services you visit. Note, however, there is no industry consensus as to what site and app operators should do with regard to these signals. Accordingly, unless and until the law is interpreted to require us to do so, we do not monitor or take action with respect to “Do Not Track” signals. For more information on “Do Not Track,” visit <http://www.allaboutdnt.com>.

Access, Correction, & Deletion

We respect your right to access and correct your personal information. You may access your personal information by signing into your account. From there, you can correct or modify your information. You may also exercise your rights, subject to applicable laws, to request that we delete or restrict access to your personal data. If you need assistance correcting or updating your personal information or would like to request that we delete your personal information, please contact us using the contact information detailed in the “Contact Us” section below.

Retention of Personal Information

Personal information that we collect, access or process will be retained only as long as necessary for the fulfillment of the purposes for which it was collected, unless otherwise provided in agreements between you and us or as required or authorized by law. Personal information that is no longer required to fulfill the identified purposes will be destroyed, erased or de-identified.

Users from Outside the United States

The Services are hosted in the United States. If you are using the Services from outside the United States, your information may be transferred to, stored and processed in the United States or other countries in accordance with this Privacy Policy. The data protection and other applicable laws of the United States or other countries may not be as comprehensive as those laws or regulations in your country or may otherwise differ from the data protection or consumer protection laws in your country. Your information may be available to government authorities under lawful orders and law applicable in such jurisdictions. By using the Services and/or providing personal information to us, you consent to the transfer, use, processing, and maintenance of your information on computers, services and systems located outside of your state, country or other government jurisdiction. If you are located outside the United States and choose to use the App and/or the Services, you do so at your own risk.

Security

We use measures designed to maintain information we collect in a secure manner. We have taken certain physical, electronic, technical, and administrative steps and procedures to safeguard and secure the information we collect from users. Even though we follow procedures designed to protect the information in our possession, no security is perfect and we cannot promise, and you should not expect, that your information will be secure in all circumstances. We will make any legally-required disclosures of any breach of the security, confidentiality, or integrity of your unencrypted electronically stored personal data to you via email or conspicuous posting on the App or Site.

Third Party Links; Affiliates

Some of the sections of this site will allow you to purchase different products and services online provided by other merchants, and not us. Some of the links that we post on our site are “affiliate links.” This means if you click on the link and purchase the item, we will receive an affiliate commission.

The Services may contain links, and you may receive links from other users, to third-party websites, such as social media sites, which may have privacy policies and practices that differ from our own. The fact that we link to a website is not an endorsement, authorization or representation of our affiliation with that third party. We are not responsible for the quality, accuracy, timeliness, reliability or any other aspect of these products and services. In addition, a merchant will likely have privacy and data collection practices that are different from ours. If you make a purchase from a merchant on their site or on a site that we have posted a link to, the information obtained during your visit to that merchant’s online store or site, and the information that you give as part of the transaction, such as your name, e-mail address, street address, telephone number, and credit card number, may be collected the merchant and us. We are not responsible for the activities and practices that take place on these sites or apps. For more information regarding a merchant, its online store, its privacy policies, and/or any additional terms and conditions that may apply, visit that merchant’s website and click on its information links or contact the merchant directly.

You should also be aware that some content delivered through the Services originates with third parties. Such other content providers may place cookies on your computer, or otherwise gather information

about you, including by asking you to provide information through the content player itself. Again, it is up to you to review the terms of use and privacy policy of the originators of such content.

Changes to Our Privacy Policy

We may amend this Privacy Policy at any time. If we make material changes to how we treat your information, we may notify you by email to the primary email address specified in your account or through a notice on the Website home page <https://glampmobile.app/> as required by law. You should check the link to this Privacy Policy posted on our Services for the current version.

Contact Us

To ask questions or comment about this privacy policy and our privacy practices, contact us at:
info@glampmobile.app